

General Terms & Conditions

Trip Enhancer are discounts applicable to certain products and services.

How Trip Enhancer works:

- Clients receive coupon information at check-in.
- The total credit amount is per room and for adults over 18.
- The coupons are non-transferable, non-accumulative, non-refundable, non-combinable and cannot be used for future stays.
- The coupons can only be used as a discount on the products and services indicated, and under the specific conditions of each product and/or service.
- They are not redeemable for cash.
- The coupons are subject to availability.
- In those cases in which the products and/or services may be altered and/or modified due to unforeseeable circumstances and/or causes beyond the control of Bahia Principe Hotels & Resorts, said circumstance(s) will be communicated as soon as possible.
- Promotion periods: Trip Enhancer coupons are only available for reservations made during the promotion period. The reservation will always specify if the promotion is included.

- The Golf, Scuba, Tropic One and car rental coupons will be payable at the point of sale. The discount will be applied at the point of sale.
- The Spa, Shop, Upgrade, Late Check Out, Laundry Service, Wine Cellar, Romantic Dinner, Lobster, Chef's Suggestion, Room Service, Premium Drink, Premium WIFI and Groups coupons will be charged to the room and paid at reception, where the credits will be applied.
- The Trip Enhancer coupons and amounts may vary depending on the destination.
- Services must be booked on arrival or during the stay. This will be indicated in every case.
- Credits will be applied to the final bill. It is always possible to ask the front desk about the accumulated expenses and credits applied to the bill during the stay.
- Bahia Principe Hotels & Resorts will not accept any liability for any damages that may be caused to third parties or things, and which are a direct or indirect consequence of the development of the activities and/or services carried out by third parties, or for any other cause not attributable to Bahia Principe.

Specific Conditions

- **Spa:** The credit amount is per room and stay.
 - **Shopping:** The credit amount is per room and stay. Applies only to Bahia Principe shops.
 - **Upgrade:** Subject to availability. Check availability at front desk on arrival.
 - **Late Check-out:** Subject to availability. Check availability at front desk.
 - **Laundry service:** Terms and conditions of Laundry service applies.
 - **Wine list:** Applies to all Bahia Principe theme restaurants and buffets.
 - **Romantic dinner:** Credit for dinner of 2 people as minimum. To be booked at least 24 hours in advance at the Guest Services desk. Location and date subject to change depending on weather conditions.
 - **Lobster:** Not applicable during fishing restriction periods.
 - **Premium drinks:** Applies to all drinks menus at Bahia Principe bars.
 - **WIFI:** Applies to PREMIUM WIFI service rules.
 - **Groups:** The coupons may not be used for prepaid packages. 1 coupon per event and service.
 - **Golf:** Payment is made at the golf course. Not valid for other products not specified in Trip Enhancer. 1 coupon per service.
- Tenerife Amarilla Golf:** Reservations at front desk by calling 922 730 319 or via email to info@amarillagolf.es.

Tenerife Golf del Sur: Reservations at the hotel's guest services and front desks. **Mexico and La Romana:** Reservations with the golf promoters in the lobby, lobby Totems or guest services desk. **Bavaro Punta Blanca:** Reservations must be requested by email at teetimes@punta-blanca.com or calling: 809-468-4734. Preferably 48 hours in advance.

- **Scuba:** Reservations at Scuba. At the Bahia Principe Luxury Samana you have access to scuba diving at Cayo Levantado. 1 coupon per service.
- **Tropic One:** Reservations at Tropic One. Date/time may vary depending on weather conditions. Makeup, hairdressing or wardrobe not included. High-resolution photos will be delivered digitally through a download link.
- **Car rental:** 1 coupon per day/service in the indicated car rental. Jamaica Budget: Reservations at the lobby desk or by telephone: +1 876 4758149. The reservation must be made at least 24 hours in advance. Punta Cana Europcar: Reservations at least 24 hours in advance calling 809 686-2861 / 809-480-8857. Europcar general terms & conditions. The coupon is exchanged as partial payment at the time of rental. Coupons are valid for all available vehicle models. The coupon value must not exceed 50% of the total rental. Europcar general terms & conditions. Mexico Europcar: Reservations at the hotel's Europcar desks. No advance reservation required. For any vehicle category available at the hotel. Europcar general terms & conditions.

