

# Member Guide



PRIVILEGE CLUB

VACATION AS YOU ARE

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# Growing Relationships

An aerial photograph of a tropical island. The island is lush with green vegetation, including many palm trees. A white sand beach is visible along the coast. In the foreground, the water is clear and turquoise, showing the seabed. In the background, the water is a deep blue, and there are green mountains on the horizon under a bright blue sky with a few clouds. A large resort building with a red roof is visible on the right side of the island.





PRIVILEGE CLUB  
AS YOU ARE — VACATION —





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# PRIVILEGE CLUB

VACATION AS YOU ARE

## Welcome

Thank you for choosing the Privilege Club as your premier vacation club. We are honored to welcome you to our family.

We understand the value of your vacations with your loved ones to lead a more balanced lifestyle. As a member of the club you are assuring the quality of this precious time and building a lifetime of priceless memories.

We have made every effort to ensure your stay at a Bahia Principe Hotel & Resort is an enjoyable and unforgettable experience. Please let our dedicated staff know if there is anything else we may provide to make your time with us more pleasant.

It's time to travel differently. It is time to travel how you want to travel.

Sincerely,

Evagrio Sanchez  
CEO PRIVILEGE CLUB









## CONTACT US

### Call us

**USA & CANADA:**

1.800.899.0465

**SPAIN:**

900-838.853

**PORTUGAL:**

800-180-068

**ARGENTINA:**

0800.345.0516

**Other Countries:**

1.786.228.5356

*(long distance charges will apply)*

**Hours of Operation:**

Mon-Fri: 8:30 - 17:30

Saturday: 9:00 - 17:00

*(Atlantic Standard Time)*

### Email us

**General Information:**

[info@bppclub.com](mailto:info@bppclub.com)

**Privilege Club Reservations:**

[reservations@bppclub.com](mailto:reservations@bppclub.com)

**Privilege Travel:**

[extratrip@bppclub.com](mailto:extratrip@bppclub.com)

**Payments:**

[payments@bppclub.com](mailto:payments@bppclub.com)

Visit our website & register to  
activate your account

[www.bpprivilegeclub.com](http://www.bpprivilegeclub.com)



### Contact RCI

**Website:**

[www.rci.com](http://www.rci.com)

Telephone USA & CANADA:

1.800.338.7777

Hours of Operation:

**Mon-Fri 8:00 - 20:00**

Saturday 8:00 - 17:00

*(Eastern Standard Time)*

# Keyterms

**Membership:** Consists of a certain number of Membership Weeks that may be used within a determined amount of years, or until the Membership Weeks have been used.

**Member:** The persons whom signed the Acquisition Agreement with the Club, or those persons whom the member has granted the right to use a Membership Week.

**Membership Week:** Refers to the vacation usage interval of 7 nights in a club suite at a participating Bahia Principe Hotel & Resort applying the Membership Week Rate. The Membership Weeks may be split into the use of nights at a Bahia Principe hotel. If the member is affiliated with RCI, the Membership Weeks may also be exchanged with RCI.

**Member Preferred Week:** Refers to an interval of 7 nights in a hotel room using the Member Preferred Rate. May also be split into nights for use at a Bahia Principe hotel.

**Season:** Determines the time of year in which a member can use a Membership Week. The three seasons are: Diamond, Platinum, and Gold.

**Calendar Year:** A period of twelve months beginning January 1st and ending December 31st.

**Club Suite:** A Club Suite is available when using a Membership Week. The check-in time is 3:00 PM and check-out time is noon, however, the Privilege Club will do its best to accommodate early check-ins and late check-outs.

**Hotel Room:** A standard room in the hotel. Club Suite amenities and Membership Week Rate do not apply.

**Membership Week Rate:** Refers to the guaranteed lowest All-Inclusive rate applied to members using a Membership Week.

**Member Preferred Rate:** Refers to a discounted All-Inclusive rate for members that wish to stay in a hotel room, not using a Membership Week.

**Membership Week Accumulation:** You may choose to accumulate unused Membership Weeks, but please remember to use them before the membership expires.

**Membership Week Acceleration:** You may accelerate Membership Weeks according to the number of Membership Weeks of your membership. Please reference the Rules & Regulations document.

**Reservation Insurance:** Protects the reservation in the event of modification or cancelation within a penalty time frame. Its price varies depending on the length of the reservation. Please reference the Reservation General Policies or the FAQ section available at our website for further information.

**RCI:** Resort Condominiums International (RCI) is the worldwide leader in vacation exchange, as well as providing other leisure travel services to its members. After the initial complimentary trial period of your membership, it is up to the member to choose if they would like to continue with their RCI membership.





# A world of endless vacation possibilities







# Introduction to the program

Welcome to a world of vacation ownership. Starting today you can enjoy exclusive member benefits and the highest standards in customer service. Your Privilege Club membership guarantees you a lifetime of family memories and quality vacations. It's time to see the world differently...

You have acquired a membership with a certain number of Membership Weeks within a designated season. Diamond members may travel 52 weeks of the year, Platinum members may travel all weeks of the year except Christmas week, New Year's week, and Easter week. Gold season members may use their Membership Weeks approximately 24 weeks of the year. The Privilege Club updates the Seasons Calendar each year.

A Privilege Club Reservations Advisor will offer personalized assistance during the planning phase of your next holiday in order to develop the best itinerary suitable to your needs. Once at the hotel, you will have access to the Privilege Lounge and Privilege Beach, if available, as well as your own Privilege Concierge.

Your Privilege Club membership is transferable and may be hereditary.



# Participating Bahia Principe Hotels & Resorts

## Dominican Republic

Bahia Principe Luxury Ambar\*  
 Bahia Principe Luxury Esmeralda  
 Bahia Principe Fantasia Punta Cana  
 Bahia Principe Grand Aquamarine\*  
 Bahia Principe Grand Punta Cana  
 Bahia Principe Grand Turquesa  
 Bahia Principe Grand La Romana  
 Bahia Principe Luxury Bouganville\*  
 Bahia Principe Grand El Portillo  
 Bahia Principe Grand Cayacoa  
 Bahia Principe Luxury Cayo Levantado  
 Bahia Principe Luxury Samana\*

## Jamaica

Bahia Principe Grand Jamaica  
 Bahia Principe Luxury Runaway Bay\*

## Mexico

Bahia Principe Grand Tulum  
 Bahia Principe Luxury Sian Ka'an\*  
 Bahia Principe Grand Coba  
 Bahia Principe Luxury Akumal

## Canary Islands

Bahia Principe Sunlight Costa Adeje  
 Bahia Principe Sunlight San Felipe  
 Bahia Principe Sunlight Tenerife  
 Bahia Principe Fantasia Tenerife

# The Dominican Republic



Choose any of the participating hotels in the destinations of this magical island.

Bahia Principe Hotels & Resorts offers various destinations around the beautiful island of Hispaniola so you have the most flexibility when visiting this charming country. Unwind and take

a sunset stroll on the white sandy beaches of the hotels in La Romana, Punta Cana or Samana. Practice your merengue moves, spend the day in Isla Saona, snorkel the turquoise waters, or sip a Mamajuana. It's up to you.



# Jamaica



Leave your worries behind when visiting this charming island.

The Bahia Principe Grand Jamaica and the Bahia Principe Luxury Runaway Bay are nestled in the beautiful Runaway Bay, just 60 minutes east of the Montego Bay Airport. Enjoy a soothing massage in the Bahia Spa or simply lay out by the spectacular

lake-style pool. Our more adventurous members can take a tour of the nearby luminous lagoon, see Bob Marley's birthplace, or enjoy the waterfalls at Dunn's River. Just let the Privilege Concierge know how they can make your stay more enjoyable.



# Mexico



Choose any of the hotels in the Bahia Principe Riviera Maya complex for a memorable time with family and friends.

Whether staying at the Bahia Principe Grand Tulum, Bahia Principe Grand Coba, Bahia Principe Luxury Akumal, or Bahia Principe Luxury Sian Ka'an

you are sure to have a great time! History lovers can visit the Mayan ruins, party-seekers can enjoy Mexican Night at the buzzing Hacienda Doña Isabel, and golf lovers can play a round at our Robert Trent Jones Jr. designed golf course. At the Riviera Maya resort, there's something for everyone.



# Canary Islands



Visit the island of Tenerife in the Spanish archipelago of the Canary Islands, off the coast of Africa. A diversity of cultures and volcanic landscape await for a truly unique experience.

Fly into Tenerife, the largest island in the Canary Islands, and visit one of our four participating Bahia Principe resorts. You will feel at home during your stay at Bahia Principe Sunlight Tenerife or at Bahia

Principe Sunlight Costa Adeje. These two hotels are adjacent to each other and are located just 30 minutes from the Tenerife Sur airport. Bahia Principe Sunlight San Felipe is only a twenty-minute drive from the Tenerife Norte airport and all rooms have amazing views of the Atlantic ocean or the Teide volcano. Magic is also present in the island of eternal spring at Bahia Principe Fantasia Tenerife.





# Privilege Club Suites

## Master Suite

A Master Suite is comprised of two connecting hotel rooms. The Master Suite has 2 full bathrooms, 2 terraces, 2 entrances, and one lock-off door connecting both rooms. This club unit is perfect for families traveling together. The maximum occupancy is of 8 persons.

This suite includes the following amenities:

- Two 32 inch flat screen TVs
- Two minibars
- Two terraces
- Two full bathrooms
- Two entrances
- Two safety deposit boxes

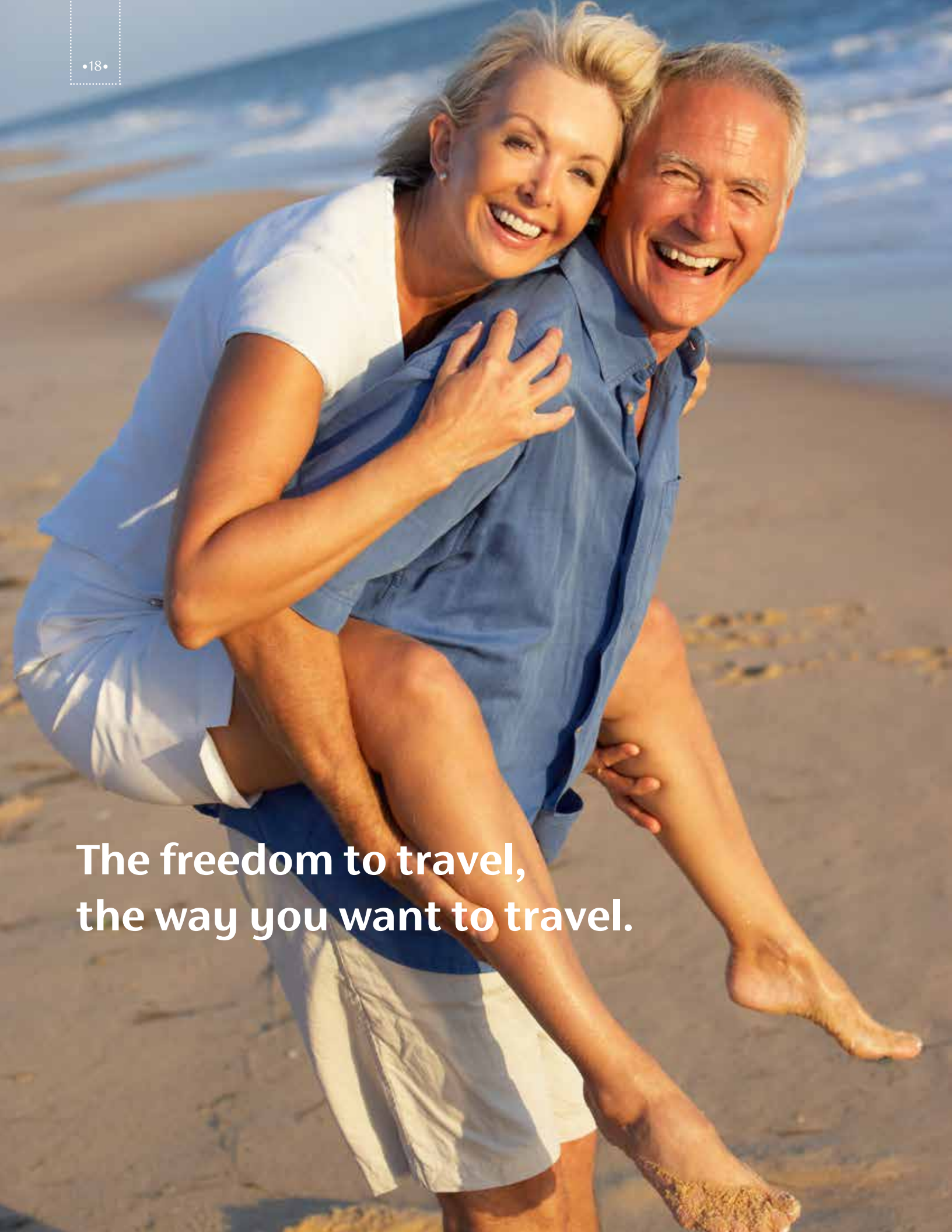
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## Junior Suite

The Junior Suite is one hotel room with either a King size bed or two double beds. You must request your preferred bed type to the vacation advisor at time of booking. The Junior Suite has a maximum occupancy of 4 persons.

This suite includes the following amenities:

- A 32 inch flat screen TV
- A minibar
- A terrace
- A full bathroom
- A safety deposit box

A photograph of a middle-aged couple on a beach. The man is carrying the woman piggyback. They are both smiling broadly and looking towards the camera. The man is wearing a blue short-sleeved button-down shirt and light-colored shorts. The woman is wearing a white short-sleeved top and light-colored shorts. They are standing on a sandy beach with waves in the background. The lighting is bright and warm, suggesting late afternoon or early morning.

**The freedom to travel,  
the way you want to travel.**





## Program Flexibility

Your Privilege Club membership is about the freedom to travel, the way you want to travel. We strive to give you as many vacation options as possible so you can have the power to choose how you want to use your membership. You may want to enjoy your Membership Week at a Bahia Principe resort, travel to an RCI affiliated resort worldwide, or book a vacation through Privilege Travel. The choice is yours!





# Member Benefits

- Early Check-in, subject to availability
- Online "Pre Check In" Service and assistance from the Privilege Concierge
  - Exclusive member identification
  - Welcome drink during check-in
- Access to Privilege Beach, a reserved beach area for members only\*
  - Privilege Lounge for the exclusive use of members\*
  - Complimentary Internet at the Privilege Lounge
    - Premium Wi-Fi throughout the hotel
- Complimentary long distance phone calls at the Privilege Lounge
  - Premium Alcohol at Privilege Lounge and Privilege Beach
    - Privilege Concierge\*
    - Discount on Excursions
- Reservation Priority at à la carte restaurants
- Unlimited reservations at à la carte restaurants
  - Discount at nearby golf courses
    - Discount at Bahia Spa
    - Member-only events
- Late check-out, subject to availability
  - Private airport transfer\*\*
  - Discount at Bahia lobby shop
- Access to Chauffeured Golf Carts\*
- Complimentary Safety Deposit Box

*\*Available at the Bahia Principe Punta Cana/Bavaro resort, the Bahia Principe Riviera Maya resort, and the Bahia Principe Jamaica resort.*

*\*\*Subject to exclusive member fee.*



### Membership Week Rate

Your Privilege Club Membership gives you access to Bahia Principe's GUARANTEED lowest all-inclusive rate when using a Membership Week to stay in a club suite. This rate is revised annually, therefore please reference the website or our Service Center for updated information.

### Member Preferred Rate

Privilege Club members may travel to a Bahia Principe Hotel & Resort with the discounted Member Preferred Rate. No Membership Weeks will be deducted from your membership when using the Member Preferred Rate. This rate will apply to a standard hotel room and must be requested via the Privilege Club Service Center.





## Give the best gift!

You may decide the best gift for your family and friends is a personalized vacation experience at Bahia Principe Hotels & Resorts. Just let us know when you want to share the sun-kissed memories with your loved ones and we will gladly book your Membership Week for them. It's that simple.



**Explore the world of vacation exchange**



# Exchanging with

## What is an exchange company?

Resort Condominiums International (RCI) is an Exchange Network that allows vacation owners worldwide to exchange their Membership Weeks for a week in one of over 6,000 resorts that make up their network. You simply deposit your Privilege Club Membership Week with RCI to exchange a week with an RCI affiliated resort.

## Reasons to exchange?

- You are attracted to a vacation destination available in the RCI network. You might want to try a groomed ski run, explore a new city, or visit family around the globe.
- Facilities vary depending on the RCI affiliated resort. You might feel like trying a particular golf course, spa, fitness center, activities for children, or renowned restaurant.
- There is no availability in a Bahia Principe Hotel & Resort for the exact week of the year you would like to travel and you have no flexibility to change your vacation date, therefore you take advantage to travel through RCI.

## How to exchange?

Just give our Service Center a call and let us know you would like to deposit one of your Membership Weeks with RCI. Within 48 hours you will see your deposited week on the RCI website ready to be used along with the Trading Power Units (TPUs) assigned to your deposited week. Then call RCI, or navigate their website, to reserve your next vacation. RCI can hold your deposited week for up to 2 years, so you have ample time to plan an extraordinary vacation. It's that simple.







# PRIVILEGE TRAVEL

With the convenience of online browsing, your next trip is literally at your fingertips. Privilege Travel is an online travel portal, which complements the Privilege Club membership.

Offering a wide range of travel options, members do not need to use their Membership Weeks when booking on Privilege Travel to access the exclusive inventory of accommodation, cruises, flights, and much more. Privilege Travel offers members a digital currency known as **Privilege Coins** that may be applied to hotel rates, resulting in a discount. With your membership, you may use your Membership Weeks to visit a Bahia Principe Hotel & Resort or exchange them with RCI to access RCI's vacation options.

For additional trips without using your Membership Weeks, log-in to the Privilege Travel website, [www.privilege-travel.com](http://www.privilege-travel.com), for instant access to more vacation possibilities.

# Vacation Planning Guide



## PRIVILEGE CLUB

### Membership Weeks

- Membership Weeks are the foundation of the Privilege Club program.
- May be used on a weekly or nightly basis during the season of the membership.
- All travelers in Club room receive member benefits.
- Membership Week Rate applies within designated season.
- Must travel within season of membership (Diamond, Platinum, Gold).
- No waiting period from the date of affiliation to use the Membership Weeks.
- May also be exchanged with RCI, as an alternative to Bahia Principe Hotels & Resorts. Must deposit 7 nights with RCI (weekly intervals).
- Weeks can be given as a gift, with full member benefits.
- No booking fee.

### Member Preferred Pricing (*Preferential Weeks*)

- Extra perk to the membership.
- Vacation usage in a hotel room at participating Bahia Principe Hotels & Resorts.
- Check-in and Check-out any day of the week.
- Member benefits apply to a maximum of 5 hotel rooms. (Member must travel for guests to receive benefits).
- No waiting period from the date of affiliation to use the Member Preferred Rate.
- No booking fee.



## PRIVILEGE TRAVEL

### Privilege Travel Portal

- Extra perk to the membership.
- Convenient 24 hour online reservations.
- No Membership Weeks used or exchanged.
- Flexible arrival and departure days of the week.
- Valid for the length of your Privilege Club membership.
- Book flights, hotels, cruises, cars, and activities worldwide
- No seasonal restrictions. Travel all 52 weeks of the year.
- Apply Privilege Coins to hotel and cruise reservations to receive a discount.





## Exchanging with **RCI**

- First 2 calendar years of RCI Membership is complimentary.
- Membership can be voluntarily continued for an Annual Fee.
- Membership Weeks can be deposited in exchange for stays at over 6,000 resorts in RCI network.
- No seasonal restriction - exchange is based on the RCI Trading Power system (*Trading Power Units*).
- Pay a minimal Exchange Fee to stay a week at an RCI resort. If the resort is all-inclusive, additional fee applies.
  - Combine your deposited Membership Week to obtain a higher trading power.
  - Arrivals on specific days of the week, depending on the resort.
- No waiting period from the date of affiliation to exchange a Membership Week with RCI.
  - Convenient 24 hour website.
- Reference the RCI Guide on Privilege Club's website for additional information.

### RCI Extra Vacation Only

- No Membership Week exchange required.
- Use at 6,000+ affiliated resorts in RCI network.
  - Weekly price shown for each reservation.
  - Available for 1 week or more (*weekly periods*).
- Arrivals on specific days of the week, depending on resort.
  - No exchange fee. No booking fee.

### RCI Getaways (Last Call)

- No Membership Week exchange required.
- Special offers within 45 days of arrival.
- Surplus inventory at discounted price.
  - No exchange fee. No booking fee.

A young child with wet, dark hair is sliding down a bright yellow slide. The child is wearing a pink and white striped tank top and a white diaper. They are lying on their stomach on a pink mat with a chevron pattern. The child has a joyful expression, with a wide smile and eyes looking towards the camera. The background is slightly blurred, showing other people and structures, suggesting a public pool or playground setting.

**A lifetime of privileged vacations**



# Reservation Information

## Reservations Procedure

We strive to make organizing and planning your vacation easy, so just follow these simple steps to enable us to attend to your vacation needs in a more efficient way.

### If you would like to book online:

- Prior to making a reservation please make sure that your account balance is up to date.
- You may conveniently use the online reservations system by signing into your account at <https://www.bpprivilegeclub.com>

### If you would like to make your reservation via the Service Center:

- Reservations are confirmed on a first-come, first-serve basis, and are subject to availability; so we recommend that reservations be submitted as far in advance as possible, especially during peak seasons.
- Remember Membership Weeks may be reserved up to 12 months in advance of arrival date. The earlier you book, the better chance you have for availability.
- Have your dates ready with a first choice of travel dates and hotel, as well as second and third choices.
- Please have your credit card ready in order to settle the balance of the reservation at the time of booking.
- You are now ready to contact the Privilege Club Reservations Advisor!

## Modifications & Cancellations

We understand travel plans may change, but unfortunately it is often too late to re-assign the club suites and/or hotel rooms. Members receive a resort credit for the full amount of the all-inclusive balance paid at the time of booking if they contact the Privilege Club before the date of arrival. However, the following penalties apply for reservation modifications within less than 120 days before the arrival date (Check-In):

### I. From 119 days to 90 days before arrival:

a) When using the Membership Week Rate or a Certificate a US\$40.00 penalty per room will apply. There is no penalty when using the Member Preferred Rate.

### II. From 89 days up to 30 days before arrival:

a) When using Membership Week Rate or a Certificate, a US\$100.00 penalty per room will apply. There is no penalty when using the Member Preferred Rate.

### III. From 29 days to 3 days before arrival:

a) When using the Membership Week Rate and Member Preferred Rate a penalty of 1-night all-inclusive per person in the reservation will apply.

b) When using a Certificate, a US\$200 penalty per certificate applies.

### IV. From 2 days to 0 days of arrival:

a) When using the Membership Week Rate and Member Preferred Rate a penalty of 2-nights all-inclusive per person in the reservation will apply.

b) When using a Certificate, said certificate will be void for future reservations.

# Member Duties

## Maintenance Fee

Your annual maintenance fee ensures the participating club resorts may keep the club amenities well maintained. Please reference your contract for details.

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## Club Annual Fee

The Club Annual Fee ensures that the Privilege Club may offer the most excellent standard in customer service to its members. This fee is due by January 15th of each calendar year, regardless if the Membership Week is accumulated or exchanged with RCI. Late payments are subject to fees. The Annual Club Fee will be revised annually.

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## Methods of Payment

In order to keep your account up to date and avoid late fees, here are some convenient methods of payment:

**CALL US:** Have your credit card ready when you call our Service Center so we can best assist you.

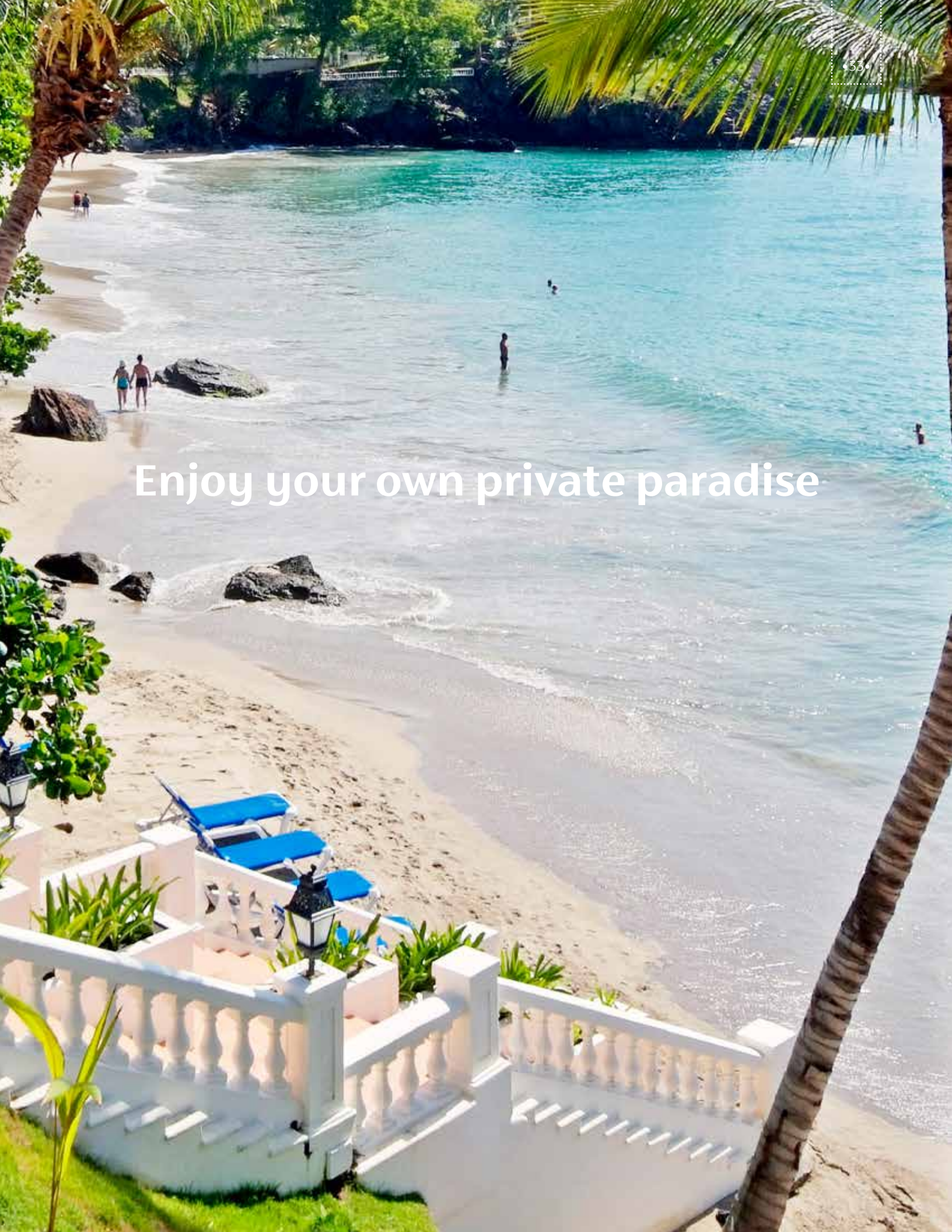
**ONLINE:** log on to [www.bpprivilegeclub.com](http://www.bpprivilegeclub.com) and make a quick and easy payment.

**AUTOMATIC DEBIT:** You may authorize the Privilege Club to charge a credit card automatically on accorded dates.





Enjoy your own private paradise







AS YOU ARE — PRIVILEGE CLUB —  
VACATION







Login to our website for  
additional information





# PRIVILEGE CLUB

[www.bpprivilegeclub.com](http://www.bpprivilegeclub.com)